

# DAVE JOOKHUU

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## SUMMARY

Highly skilled industry professional specializing in frontend development and 5+ years experience in both front/backend development. Demonstrated knowledge and experience in planning, designing and developing given tasks on time with high quality. Strong understanding of web technologies, time management and communications.

Proven record of success diagnosing and resolving technical/customer inquiries. Able to clearly understand problems and find positive solutions through use of troubleshooting, critical thinking, problem solving, teamwork, communications and most importantly with **can be done** attitude.

## CORE STRENGTH

- M.A., degree in common sense
- Software Development: C#, ASP.NET, Java, Python, PHP, JavaScript, AngularJS, jQuery, SQL Server, Oracle, MySQL, HTML5 (DOM), CSS3, JSON, ServiceNow Glide API
- Operating Systems: Windows, Linux, Android
- CMS Tools: ServiceNow Platform, WordPress, SharePoint, RedDot, Salesforce Marketing Cloud
- Experience in SEO, Responsive Design, Bootstrap, Apache Directive, SVN, gitHub, DNS, Google API/Apps/Analytics/GTM/Web Master Tool, Adobe Analytics (SiteCatalyst), Developer and Debugging Tools, W3C HTML Validation, WCAG 2.0, ExactTarget Marketing Tool, SurveyGizmo, OpenOffice
- Adobe Suite: Adobe **Photoshop/Flash Certified**, Dreamweaver, Illustrator, InDesign, After Effects, Premiere Pro, ActionScript 3.0.
- Business Requirement Gathering
- Technical documentation
- Ecommerce: Woocommerce, OpenCart

## EXPERIENCE

### ServiceNow Portal/Widget Developer, Technical Consultant, [SuMO IT Solutions](#)

Calgary, Alberta — 2017-Oct

Specialized in ServiceNow Portal development, customization and maintenance.

### Web Support/Frontend Developer, [TransCanada PipeLines](#)

Calgary, Alberta — 2013-April, 2017

Building, customizing, setting-up, updating and supporting new and existing WordPress, SharePoint, RedDot based CMS and static web applications and account provisioning. Creating online surveys and email campaigns and general web support for TransCanada Corporate/Digital Communication team.

## Accomplishments

- Saved the company roughly 180K by developing custom PHP, JavaScript, HTML based [file directory listing](#) application with some help of another colleague for TransCanada's [Energy East](#) Pipeline Project.
- Provided complete custom solution for Energy East [Q&A](#), WordPress plugin using PHP, jQuery and HTML for TransCanada's [Energy East](#) Pipeline Project.
- Received many customer appreciation emails that were sent directly to my manager about my outstanding customer service and quality of work.
- Made many friends and become a successful team player.
- Google & Adobe Analytics - Implement custom events for tracking specific



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document extensions or urls using JavaScript. Set up custom filtering to extract clean data. Responsible setting up automatic & scheduled annual, quarterly, monthly and weekly reports. Integrate with GTM (Google Tag Manager) to target specific page, link or document and manage overall account provisioning

## **Dedicated Frontend Developer, [Freshwater Creative Inc](#)**

Calgary, Alberta — 2013

Responsible for frontend development for Ruby on Rails based CMS and static sites.

## **Frontend Developer/Designer, [StyleLabs Inc](#)**

Calgary, Alberta — 2012-2013

Responsible for frontend development that involves turning mock-ups into full browser and mobile compatible sites, developing Facebook APPS, custom HTML newsletter, setting up Google Apps for business which involves DNS settings for Google Calendar Gmail and Docs, creating custom forms and some graphic design work.

### **Accomplishments**

- Worked as web team lead

## **Web Support, [TransCanada PipeLines](#)**

Calgary, Alberta — 2012

SharePoint and RedDot based CMS admin support. Responsible for some of the company's static HTML and CSS based applications' support and changes.

## **EDUCATION**

### **SAIT,**

Certificate: Object Oriented Software Development — 2017

### **SAIT,**

Diploma with Honours: Multimedia Designer — 2010-2012

Coursework included: Web Development & Design / Print Design / 3D Design / Graphic Animation / Video / Audio

## **Institute of Commercial Management, UK**

Certificate: International Business studies — 2005-2006

Coursework included: International Business Communication/ Economics for Business Management Theory and Practice

## **SELF STUDIES**

Certificates:

- PHP & MySql basics - Lynda.com
- PHP & MySql Beyond Basics - Lynda.com (in progress)
- JavaScript Beyond Basics - O'Reilly School of Technology Online
- JavaScript Road Trip Part 2 - CodeSchool.com
- JavaScript and JSON - Lynda.com
- JavaScript: Enhancing the DOM - Lynda.com
- Practical JavaScript - Watchandlearn.com
- jQuery - Lynda.com
- WordPress Developer Tips: DRY Development - Lynda.com
- WordPress Developer Tips: Information Architecture and the Template Hierarchy- Lynda.com
- Foundations of Programming: Object-Oriented Design - Lynda.com

- [Understanding IP Addressing - Lynda.com](#)

## **REFERENCES**

Available upon request.